Privacy Policy

Alliance for Positive Health respects the privacy interests and preferences of our donors and website visitors. We are committed to full transparency in outlining what information we collect about donors and visitors, how it is used and how you can opt-out of those programs (online or by traditional communications) if you so choose.

Personal contact information we collect and what we do with it

When making a donation or subscribing to our online newsletter, Alliance for Positive Health asks you for personal contact information such as your name, mailing address, phone number and e-mail address. We may use this contact information to provide you with a receipt or financial report; to contact you to clarify or obtain additional information about an order you placed, a donation you made, or a wish child you have referred; or to send you additional information about Alliance for Positive Health.

If you make a donation, we may contact you on occasion to offer you an opportunity to make another gift, or to inform you of promotions involving third-party sponsors that will directly benefit the Alliance for Positive Health. You may also receive a personal call from an Alliance for Positive Health staff member or volunteer thanking you for your donation. However, as a matter of long-standing policy we do not use professional telemarketers or other outside vendors to solicit funds or otherwise communicate with our donors. You will always have the opportunity to opt-out of future communications from us.

Personal contact information may also be shared with certain vendors (i.e., reputable companies we use for sending Alliance for Positive Health mail). We have confidentiality agreements in place with all such companies to protect your privacy.

Personal billing information we collect and what we do with it

In addition to personal contact information, we ask for billing information, such as your billing address and credit card number, when you make a donation or purchase a product. We use secure servers to gather and process your billing information. These secure servers are hosted by our agent, Greater Giving, which is bound by our site policies. Your billing information is not shared with any other organizations, and your credit card number is not retained once your transaction has been authorized and processed.

Financial transactions and our secure servers

All financial transactions on our website, specifically donations and purchases, are managed through our agent, Greater Giving. All transactions use an encrypted channel, take place on secure servers and occur in real
time. No financial data, such as your credit card number, is transferred via a less-secure channel, such as encrypted e-mail, for processing. Moreover, once your transaction has been completed, your credit card number is not retained.

Other contact information we collect and what we do with it

In some instances, we ask for contact information for people other than yourself including, for example, e-mail addresses of friends to whom you send e-cards or a copy of one of our Web pages, or the mailing address of someone you wish us to notify of a donation you have made. The information we collect is used to send the donation notification or information you requested and/or to inform the recipient of the opportunity to subscribe to receive Alliance for Positive Health updates and opportunities to get involved. Such contact information is not shared with any other organizations nor is it added to any mailing list without the recipient's explicit consent.

How to view or change your information

If you do not wish to participate in our list rental or exchange activities, or if you wish to modify the frequency of future communications from the Alliance for Positive Health, please write to us at the address or e-mail address below.

Also, with the exception of credit card numbers, which are not retained, you can view and request changes to all the information you have given us, including any mailing lists you may be on, by contacting us.

Alliance for Positive Health
Attention: Development
927 Broadway
Albany, New York 12207

E-mail address: development@alliancefph.org

Normal browsing

Alliance for Positive Health does not collect any personally identifying information from you when you visit our website unless you choose to provide such information to us.

You can browse the Alliance for Positive Health website without telling us who you are or revealing any information about yourself.

Links to other sites

This website contains links to other sites. Please be aware that Alliance for Positive Health is not responsible for the content or privacy practices of such other websites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.
Changes to this policy

We may make changes to this privacy notice from time to time. You may check back at any time to see our current policy.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at 518.434.4686 or via email at development@alliancefph.org.